



**Feedback Form**

Application Date: \_\_\_\_\_

1. How did you submit your application at the Quoppro Global Visa Application Centre?
  - a) In person, or through family member
  - b) Through a Travel Agent / Representative
  - c) Through the Internet
  
2. How did you find out about the documents you require for your application?

<input type="checkbox"/> Quoppro Global website	<input type="checkbox"/> Quoppro Global Help line	<input type="checkbox"/> Consulate General of India
<input type="checkbox"/> Travel agent	<input type="checkbox"/> Other	
  
3. Please answer these if your application was submitted in person
  - a) Comfort in waiting area 

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair
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  - b) Courtesy of staff 

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair
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  - c) Information at the Application Centre 

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair
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  - d) Location of the Application Centre 

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair
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  - e) Total time taken for submission

<input type="checkbox"/> Less than 15 minutes	<input type="checkbox"/> 15 to 25 minutes	<input type="checkbox"/> More than 25 minutes
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4. Did you opt for Courier service? 

<input type="checkbox"/> Yes	<input type="checkbox"/> No
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5. Process of passport return 

<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Fair
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6. Your overall experience at Quoppro Global Services

<input type="checkbox"/> Above expectations	<input type="checkbox"/> Met expectations	<input type="checkbox"/> Below expectations
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Comments:

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Your Name: \_\_\_\_\_

Email & Telephone no. \_\_\_\_\_

Please note: Answers to this questionnaire in no way effects your application. All information would be kept confidential and for the purpose of Quoppro Global research and service enhancement only.